

The George Hintlesham

Restaurant Booking Policy

The Restaurant & Bar at the George is regularly open for lunch & dinner bookings all week as follows;

Monday to Saturday – Lunch service between 11:30 & 14:00

Tuesday to Thursday – Evening service between 18:00 & 20:30

Friday & Saturday – Evening service between 17:00 & 20:30

Sunday's – All-Day service between 12:00 & 19:15

Note; outside of the above hours – the Restaurant is usually closed, although we can still accommodate groups and parties of 20 or more, please phone for details.

Our Restaurant is set to seat 78 guests, but we are only able to accommodate so many guests at any one time, in order to ensure that you receive the best level of service from us, once you have made a reservation at a particular time, we do ask that you adhere to that time.

We strongly recommended that groups reserve a table in advance by contacting the team directly by phone; Tel: 01473 652 408 / Email: info@ghfood.uk (note; if you do not receive a reply confirmation, please do phone)

If a reservation is made, the table is yours for the whole of service and we do not normally ask you to vacate a table. However, should you arrive more than 30 minutes after your booking time, without forewarning, then you may lose your table to another group.

We would respectfully ask that you are ready to be seated at the time of your reservation. Should you arrive after your booking time, we may need to hold you back to a later time to ensure the best possible level of service to all our guests.

We regularly have several Vegetarian and Gluten Free options available, but if you have other specific dietary requirements, it is essential that we are notified prior to your visit to ensure that we can cater for you appropriately. If you have not informed us at the point of booking, please contact the restaurant to discuss your requirements with a member of our team.

Tables are allocated on the day by the restaurant team and although we will do everything we can to allocate you a table in your preferred area of the dining room, we cannot always guarantee this.

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Restaurant Cancellation Policy

The restaurant's continued viability relies on reservations being honoured by our customers, and adequate notice being given of any changes or cancellations. Accordingly, the following applies:

1. We reserve the right to charge a cancellation fee of £5 per person, for any booking that is cancelled with less than 24 hours, or if numbers are reduced without prior notice.
2. For all bookings, you must notify us of a cancellation or any changes to the number of guests at least 24 hours prior to your booking.
3. The George will charge full price for all Pre-Ordered food changed or cancelled within this 24 hour notice period.
4. The cancellation fee reflects the cost incurred by the George in terms of staffing, food, and any lost revenue as a result of turning away other potential bookings.
5. We will notify you if any cancellation fee is applied.
6. Where possible, the George team will actively manage restaurant bookings by checking attendance with the main guests/contact we have in our bookings diary.
7. Where bookings are required to deposit, the deposits are per person and on a 'no-refund' basis, so we always recommend groups to only deposit on their guaranteed numbers.